**WYLCWM STREET SURGERY**

**PATIENT PARTICIPATION GROUP**

**Date** 5/3//19

**Present** Chris Keefe Chair CK

 Tina Smart TS

 Michael Harding Notes MH

 Juliet Tyler JT

**Apologies** Rachel Jones

 Bob Andrews

 Julia Roberts

1] **Notes of Previous Meeting** [15/1/19] Agreed

2] Practice Manager’s update

A visit by Community Health Council anticipated in near future. JT may call on members of PPG to contribute to its assessment of the surgery.

3] **Boots**

A meeting took place in January between representatives of Boots area management and the surgery including members of the PPG.

Boots have modified some of their systems.

TS reported that there were ongoing problems.

A further meeting is planned. JT to circulate details. [It is to take place on 2/5/19 at 12.30pm]

4] **Main doors**- Possible replacement

JT is due to meet with Rebe Brick, Chair of Friends of Knighton Hospital. JT will raise the possibility of funding being made available to pay for replacement doors.

5] Patient access to records

This issue raised following query by member of the public.

JT reported that a pilot project had taken place within Powys, however there had been problems and there were no immediate plans to extend it. Patients continue to have the right to arrange to read their records at the surgery and to request copies of specific documents though they may be asked to pay for these.

CK is to write to the patient concerned.

6**] AOB**

a) TS reported that PCC is considering switching off the street lights in Knighton to save costs. This would have adverse implications particularly for for older people and those with disabilities.

b) MH circulated letters that he proposed sending to the Heads of the NHS and Adult Social are in Powys concerning Patient A who despite being seriously ill and incapable of caring for herself had difficulty obtaining care in the early part of 2018. It was agreed tat these letters should be sent on behalf of the PPG.

c) Neuro café is meeting on the first and third Tuesday mornings at The Community Centre. Poster attached

7] **Next meeting**: Date to be arranged. It was subsequently agreed that it will take place on 14/5/19 at 6.00pm.