**WYLCWM ST PPG**

Minutes of meeting on 18th September 2018

Present

Bob Andrews RA

Annie England AE

Michael Harding Minutes MKH

Rachel Jones RJ

Chris Keeffe Chair CK

Tina Sharp TS

Sue Taylor STS

Juliet Tyler Practice Manager JT

Dave Coffey PAVO Community Connector DC

1] Apologies were received from

Karen Plant, Gill Pritchard, Julia Roberts, Tina Sharp [TS] and Chris Branford (CB)

2] Matters arising

a) Patient B: TS to discuss further with the patient with a view to arranging a meeting between the patient and JT.

b) Car park markings to be refreshed in near future.

c) New member of Admin staff. Facebook advert had disappointing response. JT in discussion with one candidate.

d) The shropdoc out of hours number is to change.

e) Country & Western ‘event’ to raise money for automatic doors for the surgery now to take place in the New Year.

3] Dave Coffey was welcomed to the meeting.

Dave outlined his role as the Community Connector for Knighton and Presteigne. These and his contact details are outlined in a leaflet he circulated. [Copy reproduced below]

MKH raised the case of patient A, who was severely ill with both flu and diabetes and needed are at short notice earlier in the year. DC made it clear that he as a Community Connector would not be in a position to arrange help in an emergency.

4] Local Pharmacy: CK shared the outcome of the discussion she had had with the Deputy Area Manager of Boots. The manager had asked for more details and examples of specific problems. ST said that she was willing for her case to be made known. [She had been given the same prescription, including a controlled drug, twice.CK to follow up with Boots.

5] Practice Manager updates

a) The surgery is due to be partially rewired over a weekend later in September.

b) Flu clinics have been arranged. Details on Practice website.

c) A shelter for prams, push chairs, and mobility scooters has been erected near the main doors.

6] AOB

1. TS raised the desirability of parking for disabled patients being made available closer to the surgery doors. JT to follow up.
2. Volunteers Fair on 6/11 in the Community Centre car: To be discussed further at the next meeting. If possible a leaflet outfling the purpose and role of the PPG is to be prepared.
3. AE raised the issue of Women’s wellbeing clinics / classes. Nobody present was aware of any provision in Knighton.
4. TS raised an issue relating to smear tests. JT to follow up.

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7] The next meeting will be on 30/10/18