**WYLCWM STREET SURGERY**

**PATIENT PARTICIPATION GROUP**

Notes of Meeting that took place on 14 MAY 2019

1]Present

Bob Andrews RA

Michael Harding MH Notes

Rachel Jones RJ

Chris Keeffe CK Chair

Julia Roberts JR

Tina Sharp TS

Sue Tayler ST

Juliet Tyler JT Practice Manager

3] JT reported that The Community Health Council has undertaken an inspection. Their report which will be bilingual is yet to be published, however their informal feedback indicated that they were satisfied.

4] Street lighting: Plan to switch off street lighting in the town to be reviewed in September

5] Response to letters about patient A sent to Powys THB and Powys SSD awaited

6] Neuro café now operational

7] Car parking at the surgery: Work to be undertaken to enable drivers bringing very severely disabled patients to the surgery to park closer to the entrance.

8] Friends of Knighton Hospital to discuss within their committee possible financial assistance for improvements to the surgery.

9] Boots: Practitioners and staff at the surgery have noticed improvements in their service. New staff are expected in the pharmacy and shop in the near future. The company is understood to be reviewing the future of some of their outlets, however Knighton is not understood to be under threat.

10] The surgery’s IT system is to be updated in the near future. This may cause some disruption

11] JR spoke about needs of patients presenting with severe ASD. A number of suggestions were discussed.

12] RA queried the policy about domiciliary visits by GPs. JT assured him that decisions as to whether such visits should be undertaken were not a matter for reception staff.

13] MH to relinquish task of taking notes. JR to take over.

14] Next meeting 9/7/19