**WYLCWM STREET SURGERY**

**PATIENT PARTICIPATION GROUP**

Notes of meeting: 15/1/19

Present:

Bob Andrews RA

Michael Harding MH Notes

Chris Keefe CK Chair

Julia Roberts JR

Tina Sharp TS

Sue Tayler ST

Juliet Tyler JT Practice Manager

Apologies

Chris Branford

Rachel Jones

Practice Manager update

PPG section of Practice website has been updated

The annual flu clinic programme is now complete. Take up was not as high as in previous years, possibly because Boots have been offering a parallel service.

Boots

Some staffing changes have taken place, however, concerns about the quality of service and possible risk to patient safety continue. Two people present spoke of incidents where there had been problems with prescriptions for warfarin.

Volunteers Fair generally positive experience for those taking part though interest shown in involvement in the PPG.

Man Doors

Planned C and W fund raising event is being reconsidered. Those organising it now doubt that significant funds would be raised.

TS spoke of the difficulties she had experienced with the current doors and the implications of forthcoming legislation’ t was agreed that the issue would be discussed further at the next meeting.

Car parking

Refreshment of marking of car parkon hold until there is less likelihood of poor weather disrupting the work. TS drew attention to the lack of provision close to the surgery entrance for those whose mobility is severely impaired

Next meeting: 5/3/19 at 6.00pm